

# Results for Graduate Students

*FINAL 2019 Library User Survey*

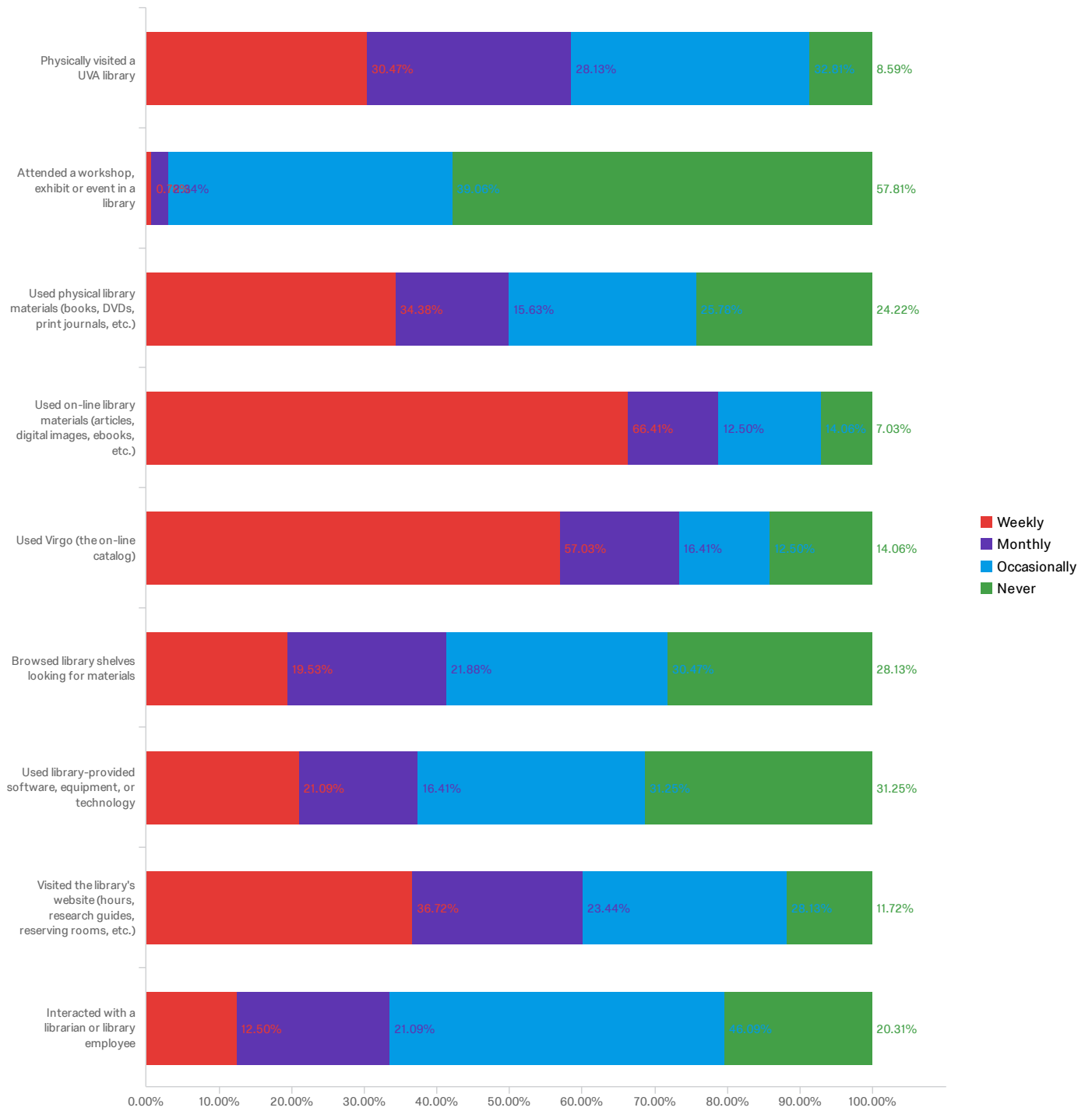
December 5, 2019 10:43 AM EST

Please select one option for each item below. During the current academic year, how

often have you?:

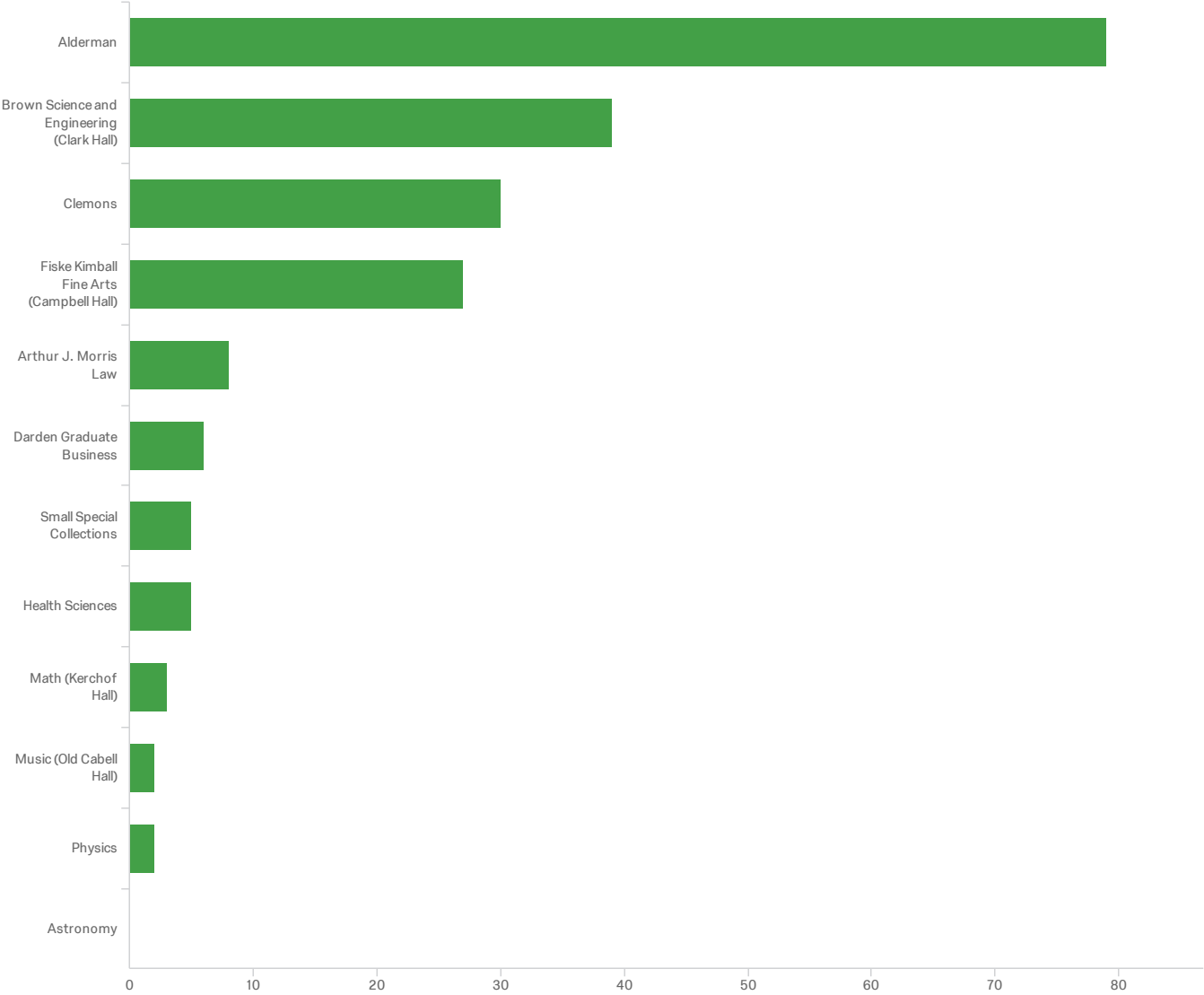
Graduate students are frequent users of Library materials, both physical and online. 66.4% use online materials weekly and over 75% indicated that they used physical materials, at least occasionally, during the academic year.

They are also frequent users of the online methods to connect with Library materials and other Library services. 57% indicated that they use Virgo weekly and 60% indicated that they visited the Library's website at least monthly.



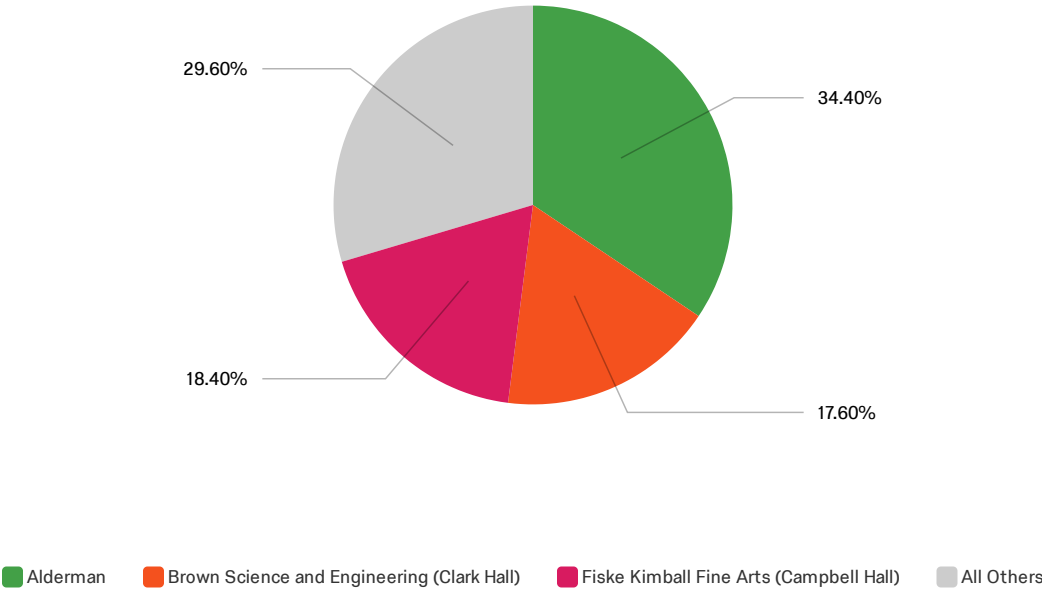
# Which libraries do you visit on a regular basis? Select all that apply.

Alderman, Brown, Clemons, and Fine Arts are the libraries most visited by Grad students on a regular basis.



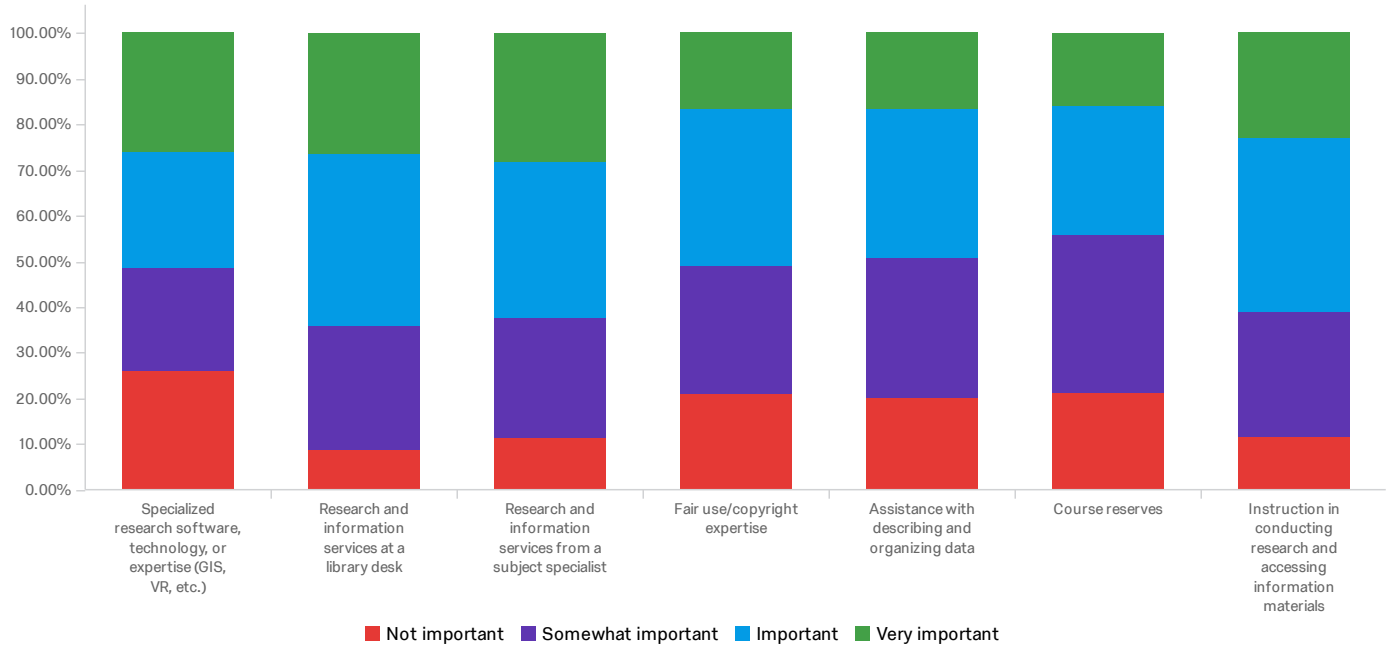
# What do you consider to be your primary Library?

Most Grad students indicated that they considered Alderman, Brown, or Fine Arts to be their primary Library. More Grad students indicated that they primarily used online services or that they didn't have a primary library than indicated that they considered any of the other physical libraries to be their primary library.



## How important is it to you to get assistance with the following:?

Graduate students indicated that it was most important for them to get assistance with research and information services from a library desk and from a subject specialist. They also indicated importance with getting assistance with instruction in conducting research and accessing information materials. Fewer graduate students indicated highest importance with the more specialized library services.

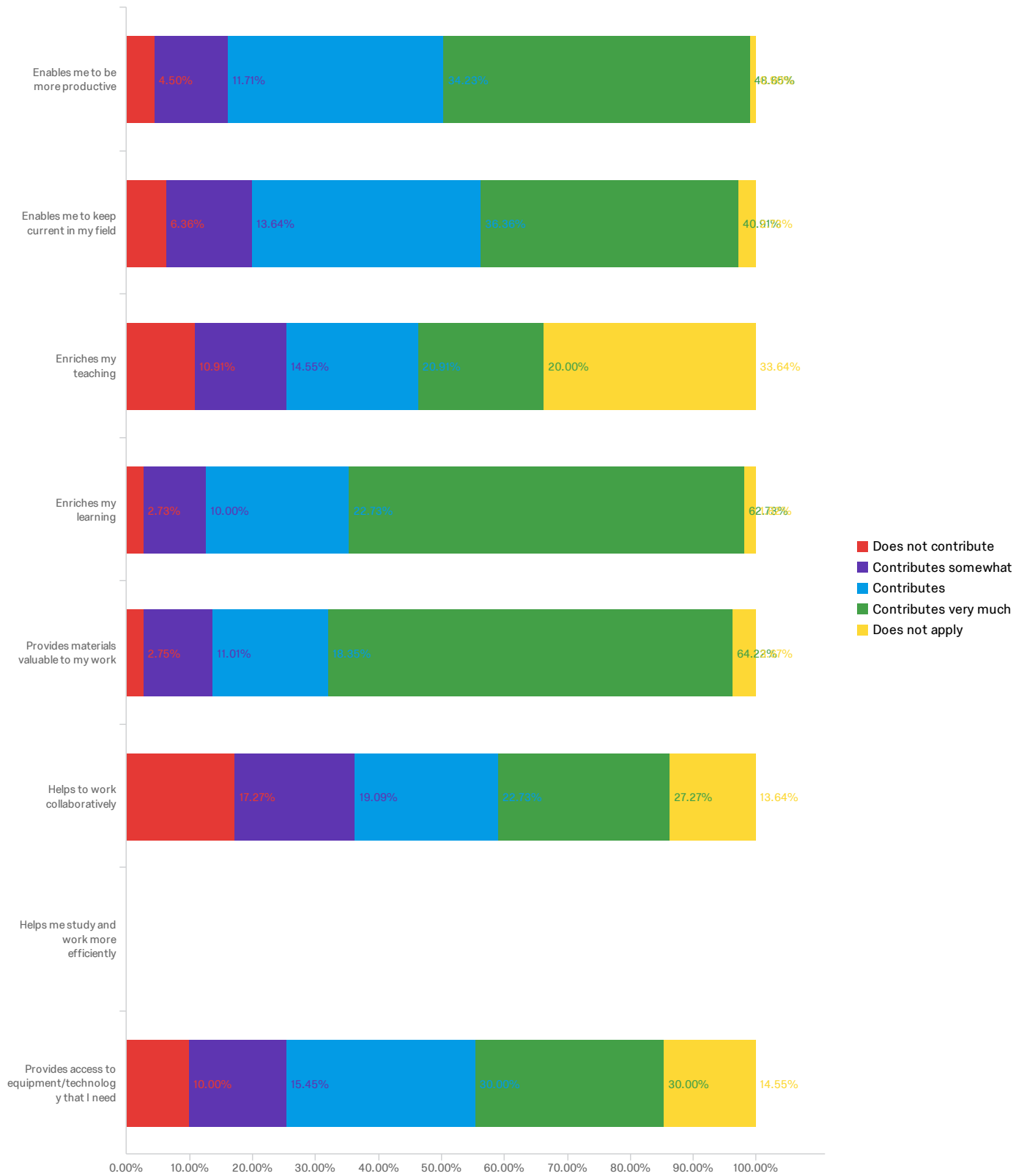


## Please rate how Library collections, services, and spaces contribute to your work.

Grad students indicated that the Library contributed very much by enabling them to be more productive, enriching their learning, and by providing materials valuable to their work.

They indicate less, although still high, contribution towards the Library's services of helping them keep current in their field, providing access to the equipment/technology that they need, and helping them to work collaboratively, and enriching their teaching. These are also contributions which did not apply to more graduate students than the other options for rating contributions. This is an indication of lower importance of these contributions to more grad students.

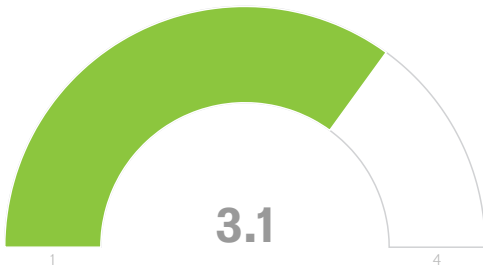
"Providing access to the equipment/technology" that grad students need "did not apply" to 14.55% of the grad respondents, but 60% indicated that the Library contributed or contributed very much in this area.



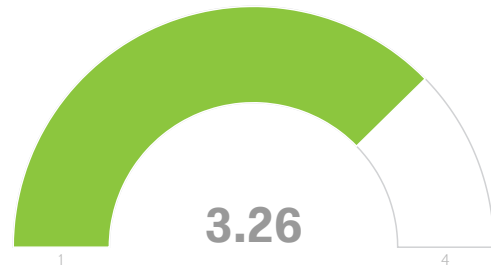
## Please rate how satisfied you are with the following:

The highest ratings for satisfaction from Grad students were for Library instruction and Interlibrary loan. Grads ratings were less than stellar for satisfaction with Library spaces.

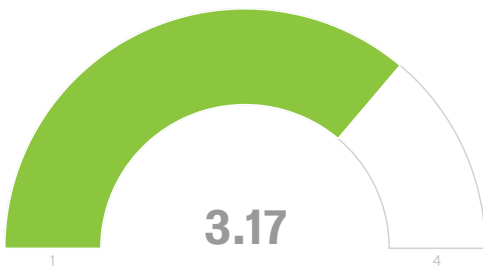
Virgo (on-line catalog)



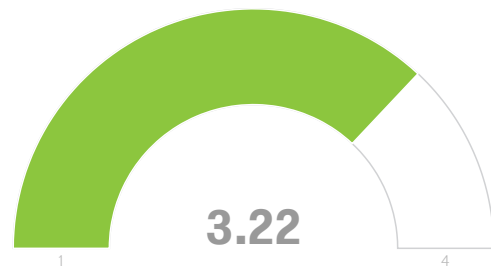
Library website (www.library.virginia.edu)



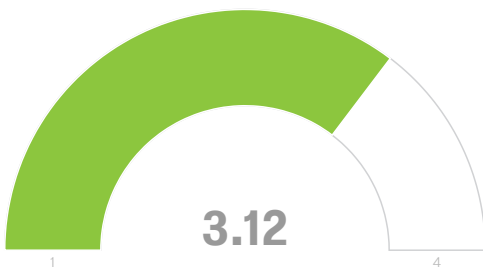
Library research guides



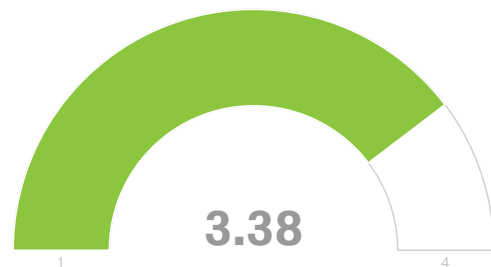
Availability of article databases (e.g., JSTOR)



Off-grounds access to online materials

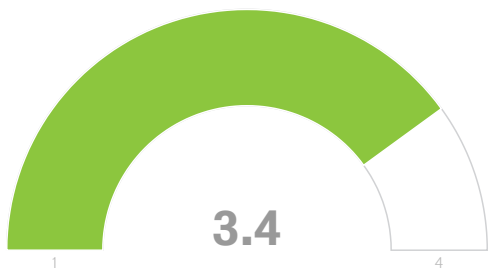


Getting materials from another institution through interlibrary loan

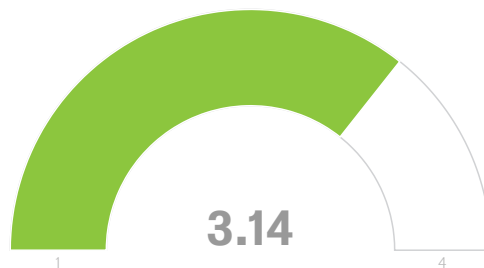




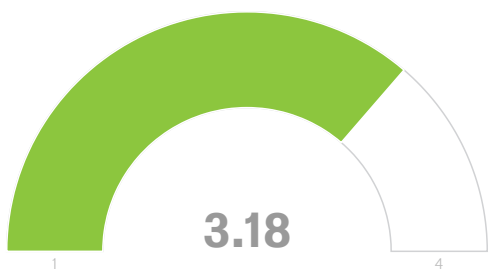
Quality of information provided at a Library Information Services desk



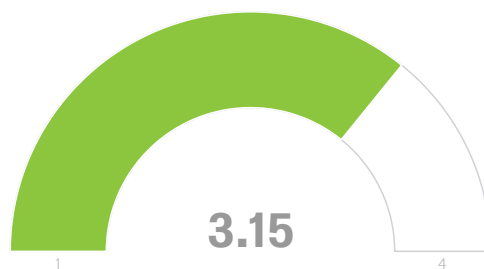
Collections in my discipline



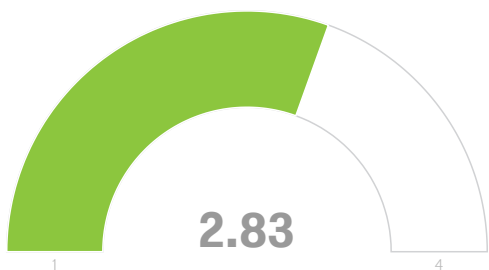
Library instruction (in class or for general audiences)



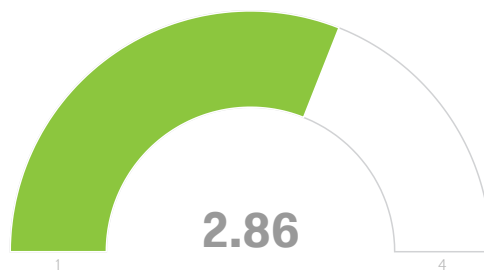
Course reserves



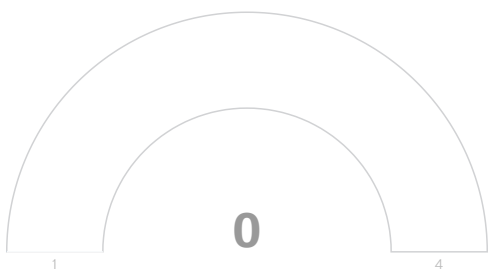
Library study spaces



Library meeting and collaboration spaces

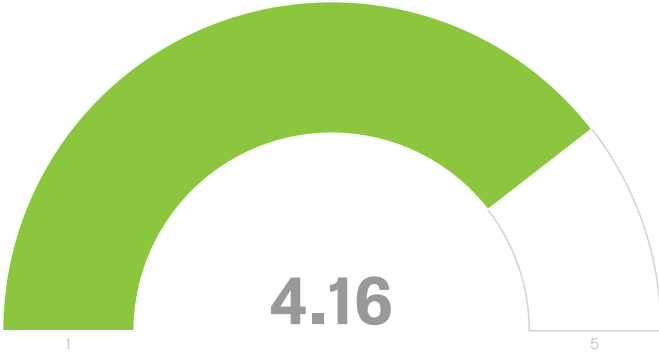


Delivery of materials through LEO



# Q20 - How satisfied are you with the University of Virginia Library overall?

Overall satisfaction from Grad students with the University of Virginia Library was quite high: 4.16 on a 5 point scale.



**End of Report**